

Statement of purpose

Health and Social Care Act 2008

Grosvenor Hall Care Home

C Q C Provider ID:

Location ID: 1-140930914

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Statement of purpose

Health and Social Care Act 2008

Version	Six	Date of next review	January 2015
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Service provider :	
Name	Mr Kanagasooriam Ravivaruman
Correspondence Address	Eastholme Care Home
Address line 2	74 - 75 South Park
Town/city	Lincoln
County	Lincolnshire
Post code	LN5 8ES
Email	easthomenursing@btconnect.com
Main telephone	01522 521956
ID numbers	
Service provider ID	1-101695951
Registered manager ID	1-162771574

Aims and objectives

1. To deliver personal care to Service Users in an homely environment, which is respectful and dignified

- a) Monthly review of care plans and updated with current needs
- b) Monthly service user and/or relatives meeting to discuss areas of excellence or shortfalls in quality standards and documented

2. To deliver a standard of excellence which embraces the fundamentals of good care practices

- a) Continuing professional development/training for all staff, regularly supervision and support meetings with full documentation evidence in staff files
- b) Audits undertaken on Medications, Health & Safety, Infection control, Home Environment and Staff Training and shortfalls/areas of concern acted upon in a timely manor

3. To provide a service of the highest quality to improve & sustain a Service Users quality of life

- a) To undertake quarterly surveys and publish results to all relevant parties and the action if any to be undertaken as a result of the survey results.
- b) Arrange fortnightly/monthly qualified staff/staff meetings to focus on care planning and that service users needs are being met and if not acted upon immediately

4. To ensure Service Users are supported through Person Centred care to access local health and social care services.

- a) To update and link closely with Social Services/PCT ensuring care reviews are undertaken in a timely manor and acted upon
- b) To access outside providers e.g. Optician, Dentist and Chiropody services

5. To provide a service which embraces equality, diversity & inclusion

- a) To undertake quarterly surveys and publish results to all relevant parties and the action if any to be undertaken as a result of the survey results

6. To involve Services Users and their representatives (if appropriate) to be able to make informed choices

- a) Review care plans monthly, where appropriate with service user and/or the representative to ensure quality standards are being met/maintained and that they remain satisfied and confident in the standard of care being delivered

SANDBECK HOUSE - GROSVENOR HALL - EASTHOLME - FAIR HAVEN

Legal status	
Organisation	<input checked="" type="checkbox"/>
Are you a charity?	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes Charity number:
Group structure (if applicable)	Four homes within group, two homes run under Care for your Life Ltd and two are run independently

SANDBECK HOUSE - GROSVENOR HALL - EASTHOLME - FAIR HAVEN

<p>Regulated activity 1</p>	<p>Accommodation for persons who require Nursing or Personal Care</p>
<p>Services</p>	<p>Care Home with Nursing including Dementia Service Users. Qualified nurses on duty 24 hours a day. Provide End Of Life planning and care in accordance with services users wishes.</p> <p>Liaise with other service providers to deliver optimum care as detailed in person Centred care planning.</p> <p>Provide appropriate equipment in order for services users needs to be accommodated to enhance quality of life, for example wheelchairs, hospital beds.</p> <p>Assistance with washing, bathing, bed bathing and showering. Assistance with toileting including incontinence aids. Assistance with dressing, undressing, getting up and going to bed. Care of skin integrity, hair, teeth and nails. Assistance with medication including self medication</p> <p>Provide a clean, warm, comfortable and secure environment.</p> <p>Meet Nutritional needs by providing a choice of food and drink and adapted mealtimes to suit. Involvement of specialist help when identified</p> <p>Staff are fully trained and understand the needs of our service users through appropriate training. Will provide sufficient numbers of staff to care for service user. Staff are also supported through supervision, appraisals and development opportunities in order for them to carry out their role.</p> <p>Two Activities Co-ordinators who organise day trips, reminiscing therapy, entertainers, birthday celebrations, one to one activities and workshops.</p> <p>Provide a robust complaints procedure in order that service users do not feel they will be discriminated against because they have made a complaint.</p> <p>Involve the local community, in church services, fetes and charitable events</p>

SANDBECK HOUSE - GROSVENOR HALL - EASTHOLME - FAIR HAVEN

Location 1:	
Name of location	Grosvenor Hall Care Home
Address line 1	Newark Road
Address line 2	Lincoln
Address line 3	LN5 8QJ
Telephone	01522 528870
Brief description of location²	Grosvenor Hall is set in the Historic city of Lincoln on Newark Road, previously known as Bracebridge Hall. Grosvenor Hall is a Grade 2 listed building which has the original vaulted ceilings in the dining room and upstairs lounge. The Hall was extended in 2008 with eleven purpose built single rooms with en suites. The Hall has two lifts and one chair lift. The Hall has secure gardens accessible only to the service users, their family and friends. Many of the original features within the home have been maintained.
No of approved places/beds	40
Name and contact details of registered manager	Registered manager 1
	Full name:
	Mark Carter
	Contact details: 01522 528870
	Business address:
	Grosvenor Hall Care Home, Newark Road, Lincoln LN5 8QJ
	Telephone: 01522 528870
	Email: grosvenor.manage@btconnect.com
Regulated activities:	

SANDBECK HOUSE - GROSVENOR HALL - EASTHOLME - FAIR HAVEN

	1. Accommodation for persons who require Nursing or Personal Care	
	2. Treatment of disease disorder or injury	
	3. Diagnostic and Screening Procedures	
Service user band(s) at this location⁵ Use <input checked="" type="checkbox"/>	Learning disabilities or autistic spectrum disorder	<input type="checkbox"/>
	Older people	<input checked="" type="checkbox"/>
	Younger adults	<input type="checkbox"/>
	Children 0-3 years	<input type="checkbox"/>
	Children 4-12 years	<input type="checkbox"/>
	Children 13-18 years	<input type="checkbox"/>
	Mental health	<input type="checkbox"/>
	Physical disability	<input type="checkbox"/>
	Sensory impairment	<input type="checkbox"/>
	Dementia	<input checked="" type="checkbox"/>
	People detained under the Mental Health Act	<input type="checkbox"/>
	People who misuse drugs and alcohol	<input type="checkbox"/>
	People with an eating disorder	<input type="checkbox"/>
	Whole population	<input type="checkbox"/>
None of the above Please give details:	<input type="checkbox"/>	
Regulated activity 2	Treatment of disease disorder or injury	

Services	<p>Care Home with Nursing including Dementia Service Users. Qualified nurses on duty 24 hours a day. Provide End Of Life planning and care in accordance with services users wishes.</p> <p>Liaise with other service providers to deliver optimum care as detailed in person Centred care planning. Involve Specialist within the field of disease or injury required.</p> <p>Provide appropriate equipment in order for services users needs to be accommodated to enhance quality of life, for example wheelchairs, hospital beds.</p> <p>Assistance with washing, bathing, bed bathing and showering. Assistance with toileting including incontinence aids. Assistance with dressing, undressing, getting up and going to bed. Care of skin integrity, hair, teeth and nails. Assistance with medication including self medication.</p> <p>Records kept confidentially, secure and are accurate and fit for purpose</p> <p>Provide a clean, warm, comfortable and secure environment. Infection controls procedures in place and adhered too including use of Personal Protective equipment.</p> <p>Meet Nutritional needs by providing a choice of food and drink and adapted mealtimes to suit. Involvement of specialist help when identified</p> <p>Staff are fully trained and understand the needs of our service users through appropriate training. Will provide sufficient numbers of staff to care for service user. Staff are also supported through supervision, appraisals and development opportunities in order for them to carry out their role.</p> <p>Ensure service users needs are assessed and reviewed by the appropriate professional bodies, to maintain the correct living environment and ensuring they receive the appropriate care required at that stage of their disease, disorder or injury.</p> <p>Liaise with Service User GP to ensure appropriate treatment are in place i.e. Medications review and hospital appointments.</p>
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SANDBECK HOUSE - GROSVENOR HALL - EASTHOLME - FAIR HAVEN

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No of approved places/beds	40
Name and contact details of registered manager	Registered manager 1
	Full name:
	Mark Carter
	Contact details: 01522 528870

SANDBECK HOUSE - GROSVENOR HALL - EASTHOLME - FAIR HAVEN

	Business address: Grosvenor Hall Care Home, Newark Road, Lincoln LN5 8QJ	
	Telephone: 01522 528870	
	Email: grosvenor.manage@btconnect.com	
	Regulated activities:	
	1. Accommodation for persons who require Nursing or Personal Care	
	2. Treatment of disease disorder or injury	
	3. Diagnostic and Screening Procedures	
Service user band(s) at this location⁵ Use <input checked="" type="checkbox"/>	Learning disabilities or autistic spectrum disorder	<input type="checkbox"/>
	Older people	<input checked="" type="checkbox"/>
	Younger adults	<input type="checkbox"/>
	Children 0-3 years	<input type="checkbox"/>
	Children 4-12 years	<input type="checkbox"/>
	Children 13-18 years	<input type="checkbox"/>
	Mental health	<input type="checkbox"/>
	Physical disability	<input type="checkbox"/>
	Sensory impairment	<input type="checkbox"/>
	Dementia	<input checked="" type="checkbox"/>
	People detained under the Mental Health Act	<input type="checkbox"/>
	People who misuse drugs and alcohol	<input type="checkbox"/>

SANDBECK HOUSE - GROSVENOR HALL - EASTHOLME - FAIR HAVEN

	People with an eating disorder	<input type="checkbox"/>
	Whole population	<input type="checkbox"/>
	None of the above	<input type="checkbox"/>
	Please give details:	

Regulated activity 3	Diagnostic and Screening Procedures
Services	<p>Care Home with Nursing including Dementia Service Users. Qualified nurses on duty 24 hours a day. Provide End Of Life planning and care in accordance with services users wishes.</p> <p>Liaise with other service providers to deliver optimum care as detailed in person Centred care planning.</p> <p>Provide appropriate equipment in order for services users needs to be accommodated to enhance quality of life, for example wheelchairs, hospital beds.</p> <p>Provide a clean, warm, comfortable and secure environment.</p> <p>Meet Nutritional needs by providing a choice of food and drink and adapted mealtimes to suit. Involvement of specialist help when identified</p> <p>Staff are fully trained and understand the needs of our service users through appropriate training. Will provide sufficient numbers of staff to care for service user. Staff are also supported through supervision, appraisals and development opportunities in order for them to carry out their role.</p> <p>To provide staff trained to undertake phlebotomy services.</p> <p>Maintain adequate records which are held securely, accurate and fit for purpose</p>
Location 1:	

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SANDBECK HOUSE - GROSVENOR HALL - EASTHOLME - FAIR HAVEN

	Regulated activities:	
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	2. Treatment of disease disorder or injury	
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	Children 13-18 years	<input type="checkbox"/>
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	Physical disability	<input type="checkbox"/>
	Sensory impairment	<input type="checkbox"/>
	Dementia	<input checked="" type="checkbox"/>
	People detained under the Mental Health Act	<input type="checkbox"/>
	People who misuse drugs and alcohol	<input type="checkbox"/>
	People with an eating disorder	<input type="checkbox"/>
	Whole population	<input type="checkbox"/>
None of the above Please give details:	<input type="checkbox"/>	